Privacy Policy

We respect your right to privacy. At arihantcards.com we collect only the information necessary for us to complete your order or to contact you regarding the status of your order. The information we collect includes your name, email address, telephone number, shipping address, and billing address.

**Arihantcards** **DOES NOT store your credit card or online bank account information.**

Arihantcards.com **DO NOT** and **WILL NOT** share your personal information with any third party unless we have your explicit consent or are required to do so by law.  
  
Arihantcards.com does utilize "**cookies**" to help recognize you as a repeat visitor and to track traffic patterns on our site. This information is completely anonymous. We use this information only to improve the user-friendliness and functionality of arihantcards.com.   
  
Arihantcards.com reserves the right to update this privacy policy at anytime. Updates to our privacy policy will be sent to the email address that you have provided us, Last update on **01-03-2010**.

Exchange and Return Policy

Our site has a facility that allows you to buy a sample for your perusal and we strongly recommend that you purchase a sample before ordering bulk quantities. We shall be pleased to send you the samples for approval and the cost of the sample will be reimbursed against your order make sure that you are satisfied with the sample.

Note:

* Color displayed on your screen may vary on different resolution.
* Handmade paper tends to vary both is gsm (grams per square meter) and color.
* A variation of color should be accepted. There might be minor variation in paper of other grades too.
* Pasting of the inner leaf might have some minor variation as it’s a manual work

No Machines are involved except cutting of paper board.

**Exchange:** Only Blank cards can be exchanged.

Shipping costs to send the goods back to us are to be borne by you. Refunds will be initiated after receipt of the goods in good condition. In case of exchange, shipping costs from India to the destination point will be deducted.

Also 2% of the total costs incurred will be retained as processing fee,

Exchange amount is original amount paid less costs of shipping original order.

All items must be returned in their original condition along with a copy of the invoice and must be packed in a secure, tamper-proof box. We do not accept partial or used cards packing

For more details contact [contact@arihantcards.com](mailto:contact@arihantcards.com)

Please send it to: **Arihant Cards Corporation**

#4-8-12, Rani Jhansi Road,

Putlibowli, Gowliguda,

Hyderabad - 500 012.

A.P. India

**M**: +91-958 100 5050

**T**: +91-40-24611464, 65989862

**E**: [contact@arihantcards.com](mailto:contact@arihantcards.com)

**Return:**

All sales are final. Since we customize each order according to your file and exact specifications, no refunds are given once arihantcards.com starts working on your order, which means once we have received your necessary materials (i.e., digital files and payment) and has begun work on your job (i.e., your job is in production).

If we verify that we have made an error, we will re-run the order. We must be notified within 3 days from delivery of any defects. In order to receive the replacement, customer must return 100% of the defective order at their expense within 7 days of their receipt. We will re-run the order and send them via the same paid shipping method.

Shipping is non-refundable.

In some cases, a partial or full refund may be extended to the customer if no work has been completed by arihantcards.com for a specific order. Such refund would be adjusted to cover any fees charged for proofs or other services associated with that order as well as merchant bank fees on credit card transactions.

Each order made from ariahantcards.com is a contract between you, as the customer making the order, and arihantcards.com. The fact that you have made an order on behalf of a third party does not absolve you of liability to arihantcards.com. As such, any decision by the third party not to accept the particular items printed or to cancel the order with you does not affect your liability to arihantcards.com.

7 working days are required from the date of receipt of goods to process the refund order.

**Payment**  
  
All prices and amounts shown on this Site are in both United States Dollar (USD) and Indian Rupees (INR). If a User submits a request on the Site to purchase printing products, mailing services, design services or other services, the User agrees that all charges, taxes and shipping/handling fees will automatically be charged to the credit card or paid by User with an approved payment method. We require each order to be fully paid, including shipping and handling fees, if applicable, before we complete an order. We will not start working on a print job until we receive the full payment.  
Once a print job has been approved by customer, cards are sent to press, no changes are allowed after that.

**No Liability for Errors**

Arihantcards.com is not liable for errors in a final product caused by any of the following reasons:   
Misspelling, Graphics, Bleeds, Grammar, Unclear Fonts, Punctuation, Crop Marks and Transparency.

Arihantcards.com does not make any changes on customer files.